



# Cannabis Retail Worker (Canada)

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## Practice Questions

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### 1. Which state agency licenses and regulates commercial cannabis in California?

- A. The California Highway Patrol
- B. The Bureau of Alcohol, Tobacco and Firearms
- C. The California Department of Cannabis Control (DCC)
- D. The U.S. Food and Drug Administration

### 2. At an adult-use retailer, when must a customer's age be verified?

- A. Never
- B. Only at the register
- C. Only if they look young
- D. Before entering the sales floor and again before purchase

### 3. An adult buys cannabis and immediately hands it to a 17-year-old outside the store. This is:

- A. Allowed if the minor is medicinal
- B. Legal, because the buyer was an adult
- C. Illegal furnishing of cannabis to a minor
- D. Only the minor's fault

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### 4. What is the daily adult-use purchase limit for non-concentrated cannabis (flower)?

- A. 56 grams
- B. 14 grams
- C. 7 grams
- D. 28.5 grams (about one ounce)



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**5. Cannabis products sold in California must be in packaging that is:**

- A. Clear and easy for anyone to open
- B. Reusable glass only
- C. Child-resistant and tamper-evident
- D. Unlabeled

**6. A responsible vendor best practice is to NOT complete a sale to a customer who is:**

- A. Asking questions
- B. Paying with cash
- C. Obviously impaired or unable to make a clear decision
- D. A first-time buyer

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**7. California's cannabis track-and-trace system is commonly known as:**

- A. the DMV
- B. QuickBooks
- C. METRC (the CCTT system)
- D. the MLS

**8. The California cannabis excise tax is:**

- A. Collected from the customer at retail by the retailer
- B. A federal tax
- C. Paid by the cultivator only
- D. Optional

**9. The retail sales floor is a 'limited-access area,' meaning:**

- A. Only authorized, age-verified people may enter
- B. Anyone may enter
- C. It is closed to staff
- D. Only managers may enter

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**10. As a budtender, you may encounter the following types of customers:**

- A. Connoisseurs
- B. First-time patients
- C. Different reactions to the same product
- D. All of the above

**11. California voters legalized adult-use (recreational) cannabis through which 2016 ballot measure?**

- A. Proposition 19
- B. Proposition 64
- C. Proposition 47
- D. Proposition 215

**12. Which of these is an acceptable form of ID for an adult-use purchase?**

- A. A student ID card
- B. A photocopy of a driver's license
- C. A birth certificate
- D. A valid, unexpired government-issued photo ID

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**13. If you suspect a customer is buying cannabis for a minor, you should:**

- A. Sell a smaller amount
- B. Complete the sale
- C. Refuse the sale
- D. Ask the minor to wait outside and proceed

**14. What is the daily adult-use limit for concentrated cannabis (including in products)?**

- A. 4 grams
- B. 2 grams
- C. 16 grams
- D. 8 grams

**15. The California cannabis universal symbol is:**

- A. A cannabis leaf
- B. A green cross
- C. A stop sign
- D. A triangle with an exclamation mark and 'CA'



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**16. A customer is slurring, unsteady, and appears heavily intoxicated. The responsible action is to:**

- A. Politely decline or pause the sale and consider their safety
- B. Call their employer
- C. Offer a stronger product
- D. Sell quickly so they leave

**17. The purpose of track-and-trace is to:**

- A. Record the movement of cannabis from cultivation to final sale
- B. Set prices
- C. Advertise products
- D. Train employees

**18. In addition to the cannabis excise tax, customers usually also pay:**

- A. State and local sales tax (and any local cannabis tax)
- B. A federal cannabis tax
- C. An import duty
- D. Nothing else

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**19. California retailers may sell cannabis only during which hours?**

- A. Only at night
- B. Only on weekdays
- C. 24 hours a day
- D. Between 6:00 a.m. and 10:00 p.m.

**20. Which of the following are ways to consume cannabis?**

- A. Injection
- B. Eating
- C. Vaporizing
- D. Both eating and vaporizing



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**21. What is the minimum age to purchase adult-use (recreational) cannabis in California?**

- A. 25
- B. 18
- C. 21
- D. 19

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**22. A customer presents a driver's license that expired two months ago. You should:**

- A. Accept it only for medicinal customers
- B. Accept it if they look over 21
- C. Accept it
- D. Refuse the sale - the ID is expired

**23. May a person under 21 enter the sales floor of an adult-use retailer?**

- A. Yes, after 6 p.m.
- B. No, unless they are a qualified medicinal patient 18+ with documentation
- C. Yes, if they don't buy
- D. Yes, with a parent

**24. Daily purchase limits apply:**

- A. Per year
- B. Per month
- C. Per single day, per customer
- D. Per week

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**25. Which information is required on a cannabis product label?**

- A. Only the price
- B. THC/CBD content, net weight, batch number, and warnings
- C. The grower's home address
- D. Only the brand name



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**26. Advising customers to 'start low and go slow' with edibles helps prevent:**

- A. Tax problems
- B. Overconsumption and bad experiences
- C. Faster sales
- D. Packaging waste

**27. Each tracked cannabis item carries a:**

- A. Barcode for the customer's phone
- B. Price sticker only
- C. Social media handle
- D. Unique Identifier (UID) tag

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**28. Patients with a valid state MMIC are generally exempt from:**

- A. Local taxes only
- B. State sales/use tax on medicinal cannabis
- C. All taxes
- D. The excise tax

**29. Video surveillance at a licensed retailer is:**

- A. Required, with recordings retained for a set period
- B. Only for the parking lot
- C. Optional
- D. For decoration

**30. Patient anonymity is:**

- A. Respecting patients' health information confidentiality
- B. Ignoring patients you do not know
- C. A patient-tracking software
- D. Keeping patients from interacting with each other



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## Answer Key & Explanations

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### 1. C — The California Department of Cannabis Control (DCC)

The Department of Cannabis Control (DCC) is the single state agency that licenses and regulates commercial cannabis activity in California. It was created in 2021 by consolidating three former programs.

### 2. D — Before entering the sales floor and again before purchase

Retailers must verify that anyone entering the limited-access sales area is 21+ (or a qualified medicinal patient 18+). ID is checked at entry and again at the point of sale.

### 3. C — Illegal furnishing of cannabis to a minor

Providing cannabis to anyone under 21 (a secondary sale or diversion) is illegal. If staff see this happening, they should not complete future sales to that adult.

### 4. D — 28.5 grams (about one ounce)

An adult-use customer may buy up to 28.5 grams (roughly one ounce) of non-concentrated cannabis flower per day.

### 5. C — Child-resistant and tamper-evident

Cannabis must be sold in child-resistant, tamper-evident packaging. Multi-serving products must also be resealable so they stay child-resistant after opening.

### 6. C — Obviously impaired or unable to make a clear decision

Responsible vendors avoid selling to someone who appears heavily impaired or incoherent, and never help someone who is about to drive away unsafely.

### 7. C — METRC (the CCTT system)

California uses the California Cannabis Track-and-Trace (CCTT) system, powered by METRC, to follow cannabis from seed to sale.

### 8. A — Collected from the customer at retail by the retailer

The state cannabis excise tax is collected from the customer at the point of retail sale, and the retailer remits it to the state.

### 9. A — Only authorized, age-verified people may enter

Limited-access areas may only be entered by employees and age-verified customers (or qualified patients). This keeps product secure and away from the public and minors.

### 10. D — All of the above

Cannabis dispensary staff encounter a wide range of customers including experienced connoisseurs, first-time patients/customers, and individuals who may respond differently to the same product.

### 11. B — Proposition 64

Proposition 64, the Adult Use of Marijuana Act (AUMA), passed in November 2016 and legalized adult-use cannabis for people 21 and older in California.



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**12. D — A valid, unexpired government-issued photo ID**

Acceptable ID must be a valid, unexpired, government-issued document with a photo and date of birth - such as a driver's license, state ID, passport, or military ID.

**13. C — Refuse the sale**

Suspected proxy or 'straw' purchases for minors must be refused. Knowingly enabling a minor to obtain cannabis exposes you and the business to serious penalties.

**14. D — 8 grams**

The daily adult-use limit for concentrated cannabis - including the concentrate inside edibles and other products - is 8 grams.

**15. D — A triangle with an exclamation mark and 'CA'**

The state universal symbol is a triangle containing an exclamation point and the letters 'CA,' indicating the product contains cannabis. It must appear on cannabis product labels.

**16. A — Politely decline or pause the sale and consider their safety**

A responsible vendor protects customer and public safety. If someone seems dangerously impaired, decline or delay the sale and discourage them from driving.

**17. A — Record the movement of cannabis from cultivation to final sale**

Track-and-trace records every transfer and transaction so the state can follow cannabis through the supply chain and detect diversion.

**18. A — State and local sales tax (and any local cannabis tax)**

Retail cannabis sales are also subject to state and local sales tax, plus any local cannabis business tax the city or county imposes.

**19. D — Between 6:00 a.m. and 10:00 p.m.**

State rules allow retail cannabis sales only between 6:00 a.m. and 10:00 p.m. local time. Local rules may further restrict hours.

**20. D — Both eating and vaporizing**

Cannabis can be consumed by eating (edibles) or vaporizing (inhalation). Injection is not a recognized or safe method of cannabis consumption.

**21. C — 21**

A customer must be at least 21 years old to buy adult-use cannabis. Medicinal patients may be 18 or older with a valid physician's recommendation.

**22. D — Refuse the sale - the ID is expired**

An expired ID is not acceptable. Even if the person is clearly an adult, the law requires a valid, unexpired government-issued photo ID.

**23. B — No, unless they are a qualified medicinal patient 18+ with documentation**

The sales area is limited-access and off-limits to anyone under 21, except qualified medicinal patients 18+ (and their designated caregivers) with valid documentation.

**24. C — Per single day, per customer**

The limits (28.5 g flower and 8 g concentrate) are per customer, per day. Staff must not split a sale to exceed



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a customer's daily limit.

**25. B — THC/CBD content, net weight, batch number, and warnings**

Labels must include cannabinoid content (THC/CBD), net weight or volume, the batch/lot number, manufacture or packaging date, ingredients, and the required government warning.

**26. B — Overconsumption and bad experiences**

Edibles take time to take effect, so customers may overconsume. Advising 'start low, go slow' reduces accidental overconsumption, especially for new users.

**27. D — Unique Identifier (UID) tag**

Plants and product batches receive a Unique Identifier (UID) tag so they can be tracked individually in the system.

**28. B — State sales/use tax on medicinal cannabis**

Patients holding a valid Medical Marijuana Identification Card (MMIC) are exempt from state sales and use tax on medicinal cannabis, though other taxes may still apply.

**29. A — Required, with recordings retained for a set period**

Licensees must maintain video surveillance covering key areas and retain recordings for the required period (commonly around 90 days) for security and compliance.

**30. A — Respecting patients' health information confidentiality**

Patient anonymity means protecting and respecting the confidentiality of a patient's or customer's health and personal information, which is a key responsibility in cannabis dispensary operations.



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